

# STUDENT SUPPORT SERVICES

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Office of Student Support & Judicial Affairs (<https://ossja.ucdavis.edu/>),  
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The Office of Student Support & Judicial Affairs (OSSJA) supports the university's educational mission by assisting students in need, promoting student development, and upholding standards of academic honesty and responsible behavior.

## Student Support

Every year, students struggle with challenges and crisis-related issues that interfere with their academic and student life success. The non-clinical case managers in OSSJA provide support and assistance to students experiencing difficulties and to staff and faculty members who become aware of such students. Case managers serve students in distress by reaching out to understand each student's needs and then coordinating with campus and community resources for assistance and care. They also provide consultation to faculty and staff regarding students of concern, help problem-solve situations involving students of concern, and provide feedback to involved parties as needed. Finally, they serve on the Students of Concern Response Team (SCRT), an interdisciplinary group of professionals that manages situations involving students of concern who present potentially serious risk of harm to self or others. Our case managers' values include:

- Advocacy and self-advocacy.
- Affirmation of the uniqueness and inherent value of the whole person.
- Collaboration, communication, and interdependence.
- Compassion.
- Equity, inclusion, and anti-oppression.
- Integrity (fidelity, veracity, and transparency).